

Knebworth Christmas Fair

Exhibitors' Paperwork

Friday 24th, Saturday 25th and Sunday 26th November 2023
Knebworth House, Old Knebworth Lane, Stevenage, Herts, SG1 2AX

Please read the following details carefully. If you have any queries, please contact us prior to the show. Aztec will not be held responsible for exhibitors that discover on the day of the show set-up that they have not booked enough space or are not happy with their booking details.

IMPORTANT NOTES & CONDITIONS - PLEASE READ

Set Up and Breakdown Times

SET UP

23/11/2023 (Thurs)

10am – 5pm

STRONGLY RECOMMENDED

PLEASE NOTE: Traders that arrive after 5pm will have to wait to Friday to be placed.

24/11/2023 (Fri)

7am – 8.30am (open to public 9am – 4pm)

25/11/2023 (Sat)

8.30am – 9am (open to public 9am – 4pm)

26/11/2023 (Sun)

8.30am – 9am (open to public 9am – 4pm)

BREAKDOWN

26/11/2023 (Sun)

From 4.30pm UNTIL 8pm - No exhibitors are permitted to stay on site overnight on Sunday 26th November.

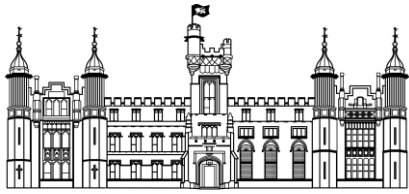
PLEASE NOTE: You are **NOT** permitted to start packing down until after 4pm on the final day of the show. The venue has the right to demand that the show is closed as soon as exhibitors start breaking down as it breaks Health & Safety requirements (and stallholder refunds will not be given). Please do not put us in that position!

Marquee Exhibitors

- Depending on the weather conditions, it is possible for condensation to form on the inside of the marquee roof, which may lead to water dripping as the marquee heats up*. The dripping usually stops once the marquee has heated.
- Exhibitors should always cover their stand overnight with a waterproof covering and we strongly recommend that if you sell goods that can be damaged by water, you do not exhibit in the marquee.
- Although we use event blow heaters in the marquee*, it is recommended that you bring suitable warm clothing, as temperature can drop when doors are left open for longer periods of time.

**Please note that the second shopping marquee that was added last year does not have heating*

Venue Address



- Knebworth House, Old Knebworth Lane, Stevenage, Herts
- **Sat Nav:** SG1 2AX

KNEBWORTH HOUSE

Covid-19 Health & Safety Measures

Currently there are no Covid-19 restrictions governing this event, however we strongly recommend that you keep up-to-date with latest guidelines. [CLICK HERE](#) for full details on the government's website.

- Please do not attend show if you feel unwell or have Covid-19.
- PPE should be worn when serving customers (gloves etc).
- All exhibitors should keep their hands clean. There will be public hand sanitizing points throughout the show, however you should bring your own hand sanitizer and anti-bacterial cleaner for your stand.
- Traders are expected to keep their stall safe and clean.
- Electronic payment methods (ideally contactless) should be used where possible.
- Sneeze guards are required for food products (if applicable).

Site Access

- Access to the showground permitted from 10am on Thursday 23rd November.

- Please report to security on arrival.
- Opening times to public from 9am – 4pm Friday, Saturday, and Sunday. If you are **NOT** on your stall & ready by 8:45am on the first day of the show, for whatever reason, you will be refused entry, and no refund will be given.
- Access onto site during event opening times is not permitted.
- Access onto site during times event closed i.e. nighttime via main entrance (see security).

Stand Space Booked & Exclusivity

- **Please ensure that you have booked adequate space for your stand...**– you will be allocated the exact space you booked.
 - This space includes access to stand.
 - If you require additional space (at extra charge), please contact us on 01702 549623 for availability prior to the event set-up dates
 - Exhibitors must keep within the space booked – any goods or tables that are outside the booked space will have to be removed.
- Exhibitors are only permitted to display & sell items detailed on the booking form (unless authorised by Aztec PRIOR to the show). Aztec has the right to ask unauthorised products to be removed.
- We do not guarantee exclusivity to any exhibitor.

Power Access & Table Supply

- Power is **ONLY** provided to stands if booked prior to the show.
- We strongly recommend you use low wattage halogen bulbs or standard lighting.

- Electrical equipment must be PAT tested.
- Please bring your own PAT tested extension lead if required. We do not provide extension leads.
- Kettles or heaters are NOT permitted.
- Aztec Shows will not be held responsible for any loss of power.
- You will not receive tables unless pre-booked. Additional tables can be pre-booked at a cost of £10.00 (+VAT). Please ensure that you keep your table clean.
- Please check on arrival that tables provided are correctly and safely opened - Aztec are not liable for damage or breakage of any items. No extra tables will be available on the day of the show.

Exhibitor Parking

- Once unloaded exhibitors can park vehicles in the **exhibitor parking area** (stewards will direct), which is located on the grass area behind the catering area.
- Dependent on ground conditions, exhibitors in the external marquee may park behind. In the case the ground is deemed unusable the **exhibitor parking area** must be used.
- No driving is permitted on site during show opening hours.

Stall Presentation & Trading Standards Regulations

- THIS IS A FESTIVE SHOPPING EVENT so please dress your space accordingly.
- Aztec Shows reserve the right to ask exhibitors to remove any goods considered unsuitable.
- All stalls must be presented to 'high' (and professional) standards as expected at a quality event. TABLECLOTHS / COVERINGS MUST BE USED and where possible must reach the floor.
- To comply with Trading Standard regulations, all exhibitors must ensure that all goods are clearly priced.

Insurance / Licenses/ Risk Assessments

- All exhibitors must have their own public liability insurance present at the event. Where relevant, exhibitors are required to have to hand (at show) all necessary licenses / insurances.
- Exhibitors are responsible for every object displayed by them on their stand including liability of all claims arising from handling of objects.
- Risk assessments must be completed and should be available to view on request at the event.
- Exhibitors shall indemnify Aztec Shows against all claims, damages or expenses arising from any incident, that may occur at the show.

Public Safety

- Any exhibitor that does not adhere to any Covid safety measures may be asked to leave the event.
- All exhibitors must not pack away until after the published closing time as stated by Aztec Shows.
- Exhibitors must not place goods or tables of any kind in public walkways. Vehicles, boxes or trolleys must not be moved on site whilst the fair is open to the public.
- Exhibitors are responsible for the safety of their stand – please see note on Insurance.

Behaviour

- Violence or threatening behaviour towards any member of the Aztec Shows team or members of the general public or other exhibitors will not be tolerated.
- Failure to comply will result in immediate expulsion from the event and the appropriate authorities will be notified. No refunds will be given.

Contact Aztec Shows

Telephone (office)	01702 549623 (office open Mon – Fri 9am – 5pm)
Emergency Telephone (during event)	Matthew Upson (07905 173657) Steven Upson (07583 074669)
Email	emily@aztecevents.co.uk
Post (main office)	Aztec Shows, 48 South Street, Rochford, Essex, SS4 1BQ